

## Cultural Consultancy Service

## Cultural Consultancy Service

- \* If you're not sure whether a Cultural Consultant can help you, please get in touch with us and we'll be happy to discuss it.
- \* Our Cultural Consultants represent a wide range of backgrounds, including Arabic, Bangladeshi, Caribbean, Congolese, Egyptian, Indian, Nigerian, Pakistani, Polish, Somali, Yemeni and Zambian. Please contact us for an up-to-date list.
- \* Please see our website for information about fees:  
[www.justpsychology.co.uk/culturalconsultants](http://www.justpsychology.co.uk/culturalconsultants)

**For more information please  
contact:**

**Just Psychology**

[info@justpsychology.co.uk](mailto:info@justpsychology.co.uk)

**0161 262 1622**

[www.justpsychology.co.uk/culturalconsultants](http://www.justpsychology.co.uk/culturalconsultants)

**Just Psychology CIC** is a not-for-profit social enterprise. We are a multidisciplinary group of professionals providing services to address the psychological and mental health needs of children, adults and families, with particular emphasis on cultural diversity, cultural competence and social justice.

# Cultural Consultancy Service

*Cultural Consultants act as a bridge between black and minority ethnic (BME) service users and professionals.*



## What is a Cultural Consultant?

- \* Cultural Consultants act as a bridge between black and minority ethnic (BME) service users and professionals.
- \* Cultural Consultants work to help service users and providers understand each other.



## What can our Cultural Consultants offer?

- \* Cultural Consultants have an understanding of the service being provided as well as the cultural background of the service user, and are ideally placed to contextualise both language and cultural meaning.
- \* All our Cultural Consultants receive regular supervision and support from qualified professionals. They have been trained in professional conduct and practices such as confidentiality, record-keeping and safeguarding. They work within the policies and procedures of Just Psychology CIC.
- \* Our Cultural Consultants are non-judgmental, empathic and friendly, whilst maintaining clear professional boundaries.



## Who can use Cultural Consultants?

- \* Anyone who is working with children, families, individuals or communities from cultures with which they are not familiar.
- \* Cultural Consultants can support professionals in the public, private, statutory and third sectors. For example, health, education, social care, housing, police and other services.

## Are Cultural Consultants the same as interpreters?

- \* An interpreter's key role is purely language based, translating the voice of the service user.
- \* The Cultural Consultant gives meaning to that voice, facilitating an understanding of culture (and subculture), and providing a context for what is being said.